

## Confirmation of BU UMAL Travel Cover

This email is to confirm that you are registered as undertaking BU-approved international activity and that you are covered by the [BU UMAL Travel Cover](#) for the dates of the international placement or activity you have provided on MyHub.

Please note:

- If **any aspect of your approved international placement or activity changes** (such as dates or location) **it is your responsibility to advise us of any change so the cover can be updated.**
- A copy of the [UMAL Travel Cover Summary](#) and the [BU Travel Advisory Checklist](#) is available on the BU Student Portal. Please download a copy, read carefully, and save or print a copy for your information.
- You can access the [UMAL Travel Hub](#) to access the policy, claim form, register for travel alerts, and get emergency advice.

### FCDO Travel advice:

The UK Government Foreign, Commonwealth and Development Office (FCDO) issues [travel advice for UK citizens](#). You can find the FCDO advice for your specific destination on the [Foreign Travel Advice](#) page.

- If the FCDO **advises against** 'all but essential travel' or 'all travel' to a particular place, BU will withdraw approval for students or staff to travel to this location and the BU UMAL Travel Cover policy **will not be valid**. It is your responsibility to monitor the FCDO advice for the country or region you are visiting prior to your departure.
- If the FCDO advice for the country or region you are visiting changes at any point, please contact either your Placement Coordinator or the Global Mobility team for advice.

### Emergency Contact Details:

#### International Medical Group (IMG) - Emergency Advice and Assistance

- If you become ill, sustain injury, or experience any other emergency whilst overseas, you should immediately contact the emergency support service provided by the International Medical group through the UMAL Travel Cover Policy.

**Tel: +44 (0)2920 662425**

**Email: [UMAL@global-response.co.uk](mailto:UMAL@global-response.co.uk)**

**Reference: UMAL/044**

### BU Travel Cover queries:

If you have any specific queries relating to the travel cover, contact the University's insurance administrators at [insurance@bournemouth.ac.uk](mailto:insurance@bournemouth.ac.uk) or call the team on **01202 962110**.

### Your phone number & maintaining access to BU services while overseas:

If you change your phone number (e.g. to a local SIM) while you are overseas, you **MUST** update your phone number with the [BU Multi-Factor Authentication service](#) so that you don't lose access to your BU email account and Brightspace. IT Services strongly recommend downloading and using the [Microsoft Authenticator App](#) to maintain access to BU services while abroad.

We recommend accessing the following links for further travel advice.

- [Practical arrangements for overseas placements | Bournemouth University](#)
- [UK Government advice on passports, traveling and living abroad](#)
- Get updates from the FCDO Travel social media channels on [Twitter](#), [Facebook](#) and [Instagram](#)